

**Guide to Using Your  
ENO Board and Stylus**  
Thornwilde Elementary 2014-15

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# Top 10 Troubleshooting Steps your ENO Board and Stylus



- 1. Make sure you are using the same USB Port for the Bluetooth connector each time.**  
This will help your laptop calibrate to your stylus each time, automatically.
- 2. Recap the pen, wait 10 seconds, and try again.**  
The ENO Board and stylus are not quite the “instant technology” we are used to. It will take time for it to turn on, connect with the computer, and then be able to interact with the board. Sometimes I cap and recap 2 or 3 times before it connects. **Please remember it takes the pen 7 to 10 seconds to “wake up” after uncapping.**
- 3. Be sure that you are in Duplicate Mode.**  
Click the Windows Button and the “P” Key on your keyboard to switch between Projection Modes.
- 4. Be careful of the on/off switch.**  
If you accidentally bump it, the pen turns off. Once you turn it back on, it will take 7 to 10 seconds to “wake up.” Notice that the switch is on the bottom part of the pen, where many people place their fingers when writing.
- 5. Try again and make sure you are not holding the pen at a 90 degree angle against the board.**  
The camera inside the stylus cannot respond if it is at a 90 degree angle.
- 6. Did the Pen fall asleep? Recap the pen, wait 10 seconds, and try again.**  
The pen will automatically go to sleep if unused for a few minutes. Putting the cap on, waiting, and then taking the cap off will wake it up!
- 7. “Auto Pair” Your Stylus**  
Auto Pairing your stylus again will help your computer to “talk to your stylus” and will often help you to develop a connection. [Follow the instructions of the video link below.](#) You may receive a message that “A Stylus is Already Connected to this Computer.” That is a good sign, try and use your ENO Board and stylus again after a few seconds.  

- 8. Make sure the stylus tip is depressing properly.**  
Take the tip out and put it back in. It will click into place.
- 9. Try new batteries.**  
I have them, just send me an email. They must be the lithium batteries.
- 10. Take a deep breath and restart your computer.**



# The Polyvision Driver

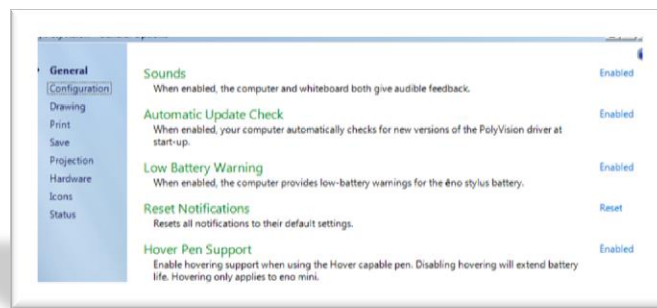
The *Driver* is the software that is needed to run your board.

To access the Polyvision Driver, click the “Show Hidden” Icons” double arrow button in the bottom right of your screen.

You will know if it is running when you see one of the two icons:  or 

The red x means the driver is running but the pen is capped. The green dot means the software is running, and the pen is uncapped and ready to go.

Next, click on the Polyvision Icon, either,  or  and select “Configure the Polyvision Driver.” The Polyvision Driver menu will appear:



The Polyvision Driver allows you to change and adjust the settings of your ENO Board and Stylus.

## General Tab

- ❖ Enable sounds
- ❖ Enable low battery warning

## Configuration Tab

- ❖ Enable desk top alerts
- ❖ Set desktop alert window size
- ❖ Enable left handed cursor
- ❖ Enable per-user settings

## Drawing Tab

- ❖ Select default pen style

## Print Tab

- ❖ Set and select a printer
- ❖ Save Tab

## Save Tab

- ❖ Set saving location, image size and time, file name

## Projection Tab

- ❖ Select alignment points
- ❖ Enable/disable fixed projector
- ❖ Red button (on the magnetic strip) can either be red pen, spotlight tool, or reveal button (like a window shade)
- ❖ Enable/disable stroke repla

## Hardware Tab

- ❖ Shows what devices are connected
- ❖ GREAT help for trouble shooting!!!!

## Icons Tab

- ❖ Select programs or websites to launch with user defined icon

## ENO Board Uses

There are 3 primary ways to use the ENO Board:

- ❖ As a regular whiteboard, with dry erase markers
- ❖ As an interactive surface where the pen is your mouse
  - MOUSE Mode
- ❖ As an interactive writing surface using *digital ink* from the ENO Pen
  - PEN Mode

### MOUSE Mode

Once your ENO Board is interactive, it is in MOUSE Mode. This means that your pen acts like the mouse controlling your computer. You can open files, folders, applications, etc. You will know you are in MOUSE Mode when your cursor appears as an arrow on your screen.

You can “Right Click” by touching the tip of your stylus to the ENO Board and holding it there for a moment. You will see an icon circle around the tip and the right click menu will appear when you pick the tip up off the board.

### PEN Mode

To switch to pen mode, meaning you are able to write on the board with digital ink, click the pen/mouse box on the magnetic strip. 

Your cursor arrow will no longer show up because it is a pen and you are ready to write.

## The Magnetic Strip



**PEN/CURSOR** Toggle between controlling the writing pen and cursor.



**PREVIOUS** PEN MODE - Blank Canvas CURSOR MODE - previous slide or web page



**NEXT** PEN MODE - return to computer screen CURSOR MODE - next slide or web page



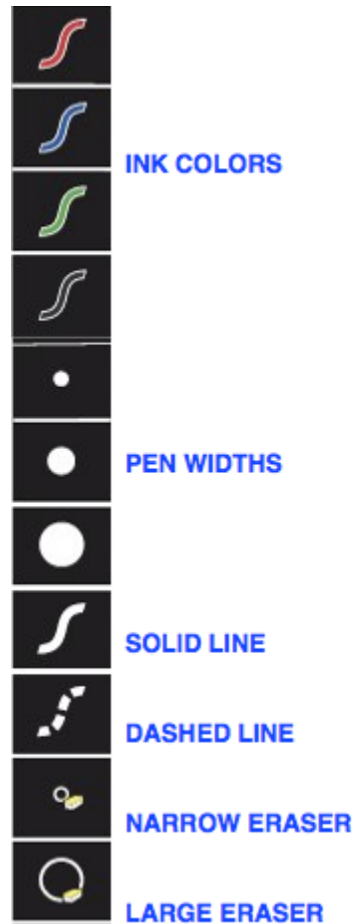
**FLOATING KEYBOARD** Onscreen keyboard



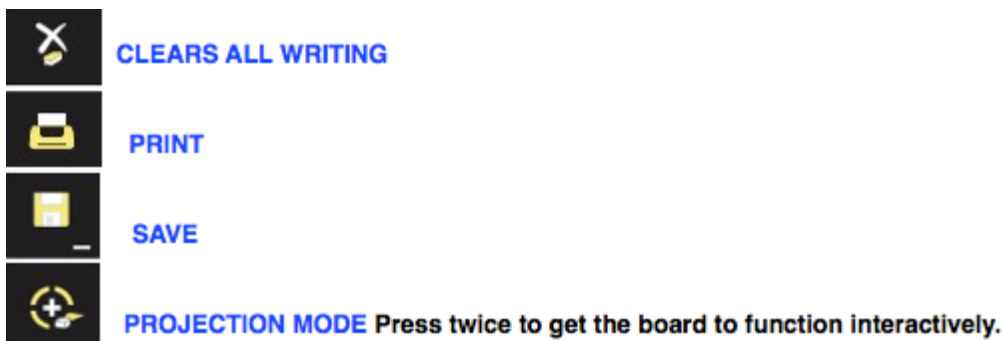
**PEN STYLE** Shows all pen, highlighter, and eraser combos

## The Magnetic Strip cont.

The magnetic strip also allows you to use a variety of short cuts. These will allow you to quickly change settings while in PEN Mode.



The Projection Mode Button at the bottom of the Magnetic Strip will toggle projection mode on/off. It will also recalibrate your board.



## Aligning and Calibrating



Uncap your pen and wait for it to “wake up.”

Tap the projection box on the magnetic strip twice.

Then tap the board and a green screen should appear. Tap in the center of the target shown on the screen then continue to tap each target as it appears.

Click the link below to view a short video on how to calibrate. [Click the image to open.](#)



## The Remote

The Zoom Arrows (in white) will help to enlarge text on the screen.

The most useful button is the Number 5 or the FREEZE button (in red). This button will freeze or pause your ENO Board. Note that if you turn your computer off, the screen will turn off as well.

Another useful button is Number 1, A/V mute. This will turn off your screen and sound temporarily to save energy and the bulb while taking a break from your lesson.



## ENO Board Care

The ENO Board is made out of ceramic steel. You can write on it, use magnets, and they are very durable.

To clean you ENO Board

- ❖ For daily use you should use a dry cloth or white board eraser.
- ❖ For residue, wipe board with a clean cloth moistened with water.

If a board is written on with permanent marker

- ❖ Write over the top of the permanent marker with a dry erase marker and then clean with a clean cloth moistened with warm water.

[Watch my Step By Step Video Tutorial](#)  
[on how to install the Polyvision Software](#)  
[and connect your ENO Pen and](#)  
[Bluetooth USB adapter HERE!](#)